



# PATIENT AND FAMILY ADVISOR PROGRAM

Have you ever wanted to get involved at Arkansas Children's Hospital and share your thoughts and experiences? The Patient and Family Advisor Program allows you to do that in a way that works best for you and your family.

## Patient and Family Advisor Types

- **COMMITTEE ADVISOR:** Committee advisors join hospital committees to give their thoughts and feedback.
- **FAMILY ADVISORY BOARD MEMBERS:** Family Advisory Board members serve as a resource for Arkansas Children's Hospital and work on projects.
- **FAMILY SPEAKER:** Family speakers share their stories and perspectives to staff members and other patients and families in presentations.
- **PATIENT AND FAMILY MENTOR PROGRAM:** The Mentor Program connects patients and families with common pediatric illnesses by matching a mentor with someone looking for support. The goal of the program is for the mentor to provide psychosocial support.
- **PATIENT AND FAMILY E-COUNCIL:** A Patient and Family E-Council advisor shares their feedback, perspective and suggestions electronically on a variety of topics presented by staff members.
- **OUTPATIENT SHADOWING EXPERIENCE ADVISOR:** An outpatient shadowing experience member shares their feedback after an outpatient appointment with the Family Engagement Coordinator.
- **FOCUS GROUP MEMBER:** A focus group advisor participates in a focus group regarding the hospital or specific area in the hospital.
- **PATIENT AND FAMILY SURVEY PARTICIPANTS:** A survey participant completes email surveys conducted by the hospital.

## Eligibility and Recruitment

Arkansas Children's Hospital patients, siblings, parents and legal guardians are able to apply to become Family Advisors.

### The qualities that we look for in an Advisor are:

- An interest in sharing your story and experiences
- Being willing to listen to and work well others
- An ability to maintain confidentiality and an ability to work well with others

## Benefits of Being an Advisor

There's opportunity to bring about meaningful change, to expand your knowledge and skills, to connect with other families and staff and it feels good to give back.

## Application Process

Depending on what type of Family Advisor an applicant is applying for, applicants may be asked to:

- Complete an application
- Complete a background check
- Undergo training
- Sign a confidentiality agreement



FOR MORE INFORMATION

visit [www.archildrens.org/FamilyAdvisor](http://www.archildrens.org/FamilyAdvisor) or call (501) 364-2032